
































# Belvoir

## Landlord Terms of Business

**Service Level and Schedule of Charges** – In each service level, each item ticked is available within that service. If the item is ticked and there is no Fee displayed, the item is included within the service at no additional cost. If there is a tick and a Fee displayed, the item is delivered within the service at the Fee displayed. If there is no tick for that service, but there is a displayed fee the item is not included within the service, and you will need to instruct the Agent, and the Agent would need to accept to carry out this item at the Fee displayed. If there is no tick and no fee, this item is not available.

	Fully Managed	Let Only
<b>General Fees</b>		
<b>Tenancy set up</b> Deducted from the first months' rent received	<b>£396.00</b>	<b>£600.00</b>
<b>Monthly service commission –</b> Percentage of the agreed rent due each month throughout a tenancy.	<b>13.2% incl.VAT</b> 11% excl.VAT	<b>0% incl.VAT</b> 0% excl.VAT
If the monthly rental is £1,000.00 you will pay a fee of	<b>£132 incl. VAT</b>	<b>£0 incl. VAT</b>
<b>Landlord Sanctions Check – per person</b>	 <b>£60.00</b>	 <b>£60.00</b>
<b>Pre-Tenancy</b>		
<b>Rental appraisal</b> We will assess the letting potential of your property and suggest a realistic rental value. We will recommend any essential works required to achieve a quick let.		
<b>Property marketing</b> We will promote your property widely, including internet advertising and matching to applicants on our database. We'll write a description in language that appeals to renters and take photographs We'll also erect a 'To Let' board.		
<b>Accompanied viewings and feedback</b> We will accompany all viewings where possible, making sure that these are scheduled at times to suit if you are in residence, and provide honest feedback. We will showcase the features of your property to maximise its rental appeal.		
<b>Tenant referencing</b> We will assess applicants and guarantors by running identity checks, employment, income checks, fraud/default database checks, sanction checks and obtaining a credit score.		
<b>Initial Right to Rent checks</b> Prior to the commencement of the tenancy, we will check the official documents of all adults aged 18 years and over who will be residing at the property to confirm that they have the right to live in the UK		
<b>Tenancy agreement</b> We will draw up a professional tenancy agreement to suit the circumstances of the let.		

<p><b>Energy Performance Certificate</b> We will check if your property has a compliant Energy Performance Certificate (EPC), and we can arrange one on your behalf, as necessary, prior to starting to market.</p>	 <b>£100.80</b>	 <b>£120.00</b>
<p><b>Gas safety record</b> We will have every gas appliance at the property (including LPG fired) checked at the start of the tenancy by a Gas Safe registered engineer unless one is already in place</p>	 <b>£90.00</b>	 <b>£90.00</b>
<p><b>Electrical testing</b> We will arrange an Electrical Installation Condition Report if due and a Portable Appliance Test if required before the start of the tenancy, and we can arrange to carry out any essential work.</p>	 <b>£264.00</b>	 <b>£264.00</b>
<p><b>Smoke alarms and carbon monoxide detectors</b> We will check that the correct detectors are installed and that they are working at the start of every new tenancy.</p>	 <b>£90.00</b>	 <b>£108.00</b>

Start of tenancy		
<p><b>Signing the agreement</b> We will Make sure the Tenancy Agreement is signed. We will request the first payment of rent as cleared funds.</p>		
<p><b>Security deposit</b> Where we take a security deposit, we will lodge it with a government approved scheme within the statutory time period. Even if you are taking and registering the deposit, we will provide your tenant with the prescribed information regarding how their money is being protected.</p>		 <b>£96.00</b>
<p><b>Inventory and Schedule of condition</b> We will prepare an Inventory and Schedule of condition of the property at the start of every new tenancy which will include utility meter readings.</p>		
Studio/1 bed*	<b>£60.00</b>	<b>£78.00</b>
2 bed*	<b>£72.00</b>	<b>£90.00</b>
3 bed*	<b>£84.00</b>	<b>£102.00</b>
4 bed*	<b>£96.00</b>	<b>£114.00</b>
5 bed*	<b>£108.00</b>	<b>£126.00</b>
Additional fee, in addition to the above, if fully furnished	<b>£30.00</b>	<b>£42.00</b>
<p><b>Utilities</b> We will manage the energy supply, council tax and water on a Tenant move in facilitated by a third party</p>		
<p><b>Check-in</b> We will arrange a check-in to include key collection, signing of the Inventory, dealing with any documents relating to move in.</p>		

During tenancy		
<p><b>Rent payment and statements</b> We will account to you for the rent received, less outgoings and our Fees, accompanied by a statement. We will always transfer the rent we receive into your account. We reserve the right to invoice you for our fees where rent is not paid.</p>	✓	
<p><b>Rent Arrears</b> We will inform you if the Tenant is in Arrears. Within 3 working days of the due date, we will chase the Tenant for payment of any Arrears. Arrears pursuit is limited to reminders and correspondence. Legal action requires your separate written instruction</p>	✓	
<p><b>Tenancy renewal</b> When a Company Let or Non-Housing Act Tenancy is coming to an end, we will negotiate with your tenant the rental terms and arrange for a renewal agreement to be signed.</p>	✓ £60.00	£72.00
<p><b>Rent review</b> We will review the rent annually, to ensure it's appropriate to current market conditions.</p>	✓ £90.00	£100.80
<p><b>Right to Rent re-check service</b> Where required by law, we will carry out follow up checks of the official documents of all adults aged 18 years and over residing at the property to confirm that they continue to have the right to live in the UK.</p>	✓	
<p><b>Regular property visits and reports</b> We will arrange to visit the property and provide you with a full report of our visit. We will suggest essential maintenance or make other observations and recommendations, as necessary.</p>	✓	
<p><b>Void Period Inspection</b> We will complete an inspection during a void period</p>	£60.00	
<p><b>Gas safety record renewal</b> We will arrange for the annual gas safety inspection and record renewal.</p>	✓ £90.00	£90.00
<p><b>Notices</b> We will serve or arrange to serve any relevant notices (per notice)</p>	✓ £100.80	£210.00
<p><b>Routine maintenance</b> We will notify you of all works and costs prior to the works commencing unless it is below the agreed pre-authorised limits, is an emergency to protect your interest, you are uncontactable for a period of time where not actioning the works will cause you or us to breach legislation.</p>	✓	
<p><b>Out of hours emergency</b> We provide 24/7 online support to help your tenant deal with emergencies at the property which occur outside of normal office hours.</p>	✓	

<p><b>Payment of contractors' invoices</b> We will raise contractors' invoices in your name and settle them by deduction from rental income. Should the invoice exceed the rent income or rent is not received, we will ask for a pre-payment to hold on your account or send them to you for direct payment</p>	✓	
<p><b>Rent Guarantee</b> We will arrange a Rent and Legal Protection policy appropriate to each tenancy's circumstances. Further details of the applicable terms and conditions are attached at Schedule 2. If there is a charge in this row, the charge is <b>Per month</b>.</p>	£33.00	
<p><b>Pet Requests</b> A tenant has a right to request a pet, which can only be refused if it's reasonable to do so. We will manage this process and manage adding a pet to the tenancy if consent is given</p>	✓	

End of tenancy		
<p><b>Arranging deposit return</b> At the end of the tenancy, where we hold the deposit, we will arrange for the return of the deposit less any agreed deductions.</p>	✓	
<p><b>Check out inspection</b> We will arrange to inspect and compile a schedule of condition at the end of the tenancy identifying items which fall outside of normal "wear and tear" and may form a claim against the tenant's security deposit.</p>	✓	
Studio/1 bed*	£60.00	£78.00
2 bed*	£72.00	£90.00
3 bed*	£84.00	£102.00
4 bed*	£96.00	£114.00
5 bed*	£108.00	£126.00

Additional Charges		
Floor plan	£18.00	£18.00
Video tour	£60.00	£60.00

Professional Hourly Rate	✓ £60.00	✓ £60.00
Preparation of documents for dispute adjudication or court proceedings	✓ £264.00	£360.00
Drawing up of documentation if not included in Service level	✓ £30.00	£72.00
Attendance at court	✓ £120.00	
Early termination of management service with a sitting tenant	✓ £840.00	
Administration fee for withdrawing from an offer of a tenancy	✓ £42.00	✓ £60.00
Provision of duplicate documents or statements	✓ £6.00	✓ £6.00
Cutting of keys (per key)	✓ £14.40	✓ £14.40
Amending of Agreement due to Tenant Swap	✓ £60.00	

**Terms & Conditions Apply.**