## **BELVOIR! Professional Service Options**

Belvoir Service Options	Let Only	Fully Managed	Fully Managed PLUS Legal Protection & Guaranteed Rent	House of Multiple Occupancy - HMO Fully Managed
Free Property Visit & Rent Appraisal	✓	✓	✓	✓
Professional Marketing, Websites & To Let Board	✓	<b>√</b>	<b>√</b>	<b>√</b>
Fully Accompanied Property Viewings	✓	✓	✓	<b>√</b>
Referencing of Tenants & Guarantors	✓	✓	✓	✓
Right to Rent Checks	√ Initial Checks	√ Initial & Ongoing	√ Initial & Ongoing	√ Initial & Ongoing
Professional Tenancy Agreement & Signing	✓	<b>√</b>	<b>√</b>	<b>√</b>
Full Photographic Inventory and Schedule of Condition	1 Bed £120 2 Bed £140 3 Bed £155 4 Bed £170 5 Bed+ £180	√ Free	√ Free	√ Free
Arrange Safety Certificates Cost of certs to be paid by Landlord	✓	✓	✓	✓
Check in Tenants, Signing for Keys	✓	✓	✓	✓
Notify Utility Companies / Council of meter readings & change of Tenant at start of tenancy	✓	<b>✓</b>	<b>√</b>	<b>~</b>
Register Deposits with Deposit Protection Service	✓ Sent to Landlord if not with DPS	✓	✓	<b>√</b>
Providing Electronic Duplicate Statements	✓	✓	✓	✓
Collect Rents Each Month		✓	✓	✓
Routine Property Inspections		✓	✓	✓
Additional Property Inspections where required		✓	✓	<b>√</b>
Manage Property & Maintenance Issues		✓	✓	✓
Rent Reviews & Serving Section 13 Notice		✓	✓	<b>√</b>
Process overseas landlord tax payments to HMRC		✓	✓	✓
Check Out & Final Inspection of Property		✓	✓	✓
Handle deposit claims up to the point of ADR (Alternative Dispute Resolution)		<b>√</b>	<b>√</b>	<b>√</b>
Notify Utility Companies / Council of final meter readings & Tenant vacated		<b>√</b>	<b>√</b>	<b>√</b>
Belvoir 12 Month Rent Guarantee (covers legal costs and rent T&C's apply)	Optional 4% inc VAT of annual rent	Optional 4% inc VAT of annual rent	Full Rent & Legal Protection throughout the whole tenancy	N/A
Tenant Eviction Protection (covers legal & eviction costs T&C's apply)	£150 inc VAT	£150 inc VAT		
Landlords Building & Contents Insurance	Professional Landlords Buildings & Contents insurance is available to all customers			
Management Fee deducted monthly from incoming rent	N/A	12% + VAT (14.4% including VAT)	15% + VAT (18% including VAT)	10% + VAT (12% including VAT)
Start up Fee No Let No Fee – payable on move in	1 Months Rent (Minimum £450)	50% of 1 month + VAT (60 % including VAT) (minimum £450)	50% of 1 month + VAT (60 % including VAT) (minimum £450)	£240 Annually + £150 per tenant & Guarantor combined

All Fees are Inclusive of VAT unless otherwise stated

We are members of Safe Agent & hold client money protections, meaning your money is in safe hands. We are also members of The Property Ombudsman redress scheme www.tpos.co.uk

Belvoir (Newcastle-under-Lyme) , 489 Hartshill Road, Hartshill, Stoke-on-Trent, ST4 6AA 01782 662929 newcastle-under-lyme@belvoir.co.uk

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## **Additional Fees**

Full Photographic Inventory & Schedule of Condition	We will carry out a full photographic inventory and schedule of condition of your property, detailing things such as wall finishes and paint colours, floorings, fixtures and fittings, windows, gardens, inside ovens, bathrooms, toilets.  A complete record of cleanliness to be used as evidence when a tenant vacates as to the condition of the property at their move in.	FREE with Full Managed Let Only Pricing 1 Bed £120 2 Bed £140 3 Bed £155 4 Bed £170 5 Bed+ £180
Alternative Dispute Resolution Paperwork and Evidence	Where tenants dispute a deposit claim to the point evidence has to be presented and an adjudicator at the deposit protection service makes the final decision	£120 FREE with Full Managed Plus
Tenancy Renewal Fee Where a new fixed term contract is requested to the same tenants	When a fixed tenancy reaches its end, our contracts will automatically roll into "contractual periodic" this means a rolling contract and can continue this way indefinitely until you or the tenants serve notice. However, if you prefer the tenants to sign a new "fixed" term contract we will need to draw up a new tenancy and carry out various legal checks on the tenants again.	£90 each tenant £90 each guarantor
Attending Legal Proceedings	Should you require us to attend legal proceedings for any matter our hourly rate including VAT will be charged from leaving our office to arriving back at our office.	£72 per hour FREE with Full Managed Plus
Management of Major Works in excess of £1200	Should you require us to arrange and manage any works costing in excess of £1200 we will charge a fee to cover our time and costs	10% + VAT of total cost of works <u>Free with Full</u> <u>Managed Plus</u>
Empty Property Visits	Should you require us to visit empty properties to carry out a visual inspection, upon your request will arrange for a member of staff to visit. Quite often we are visiting empty properties carrying out viewings anyway, but over Winter periods, quite often insurers expect a weekly report when a property is empty.	£30 per visit upon request

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As a landlord I am very happy with the level of service Belvoir provide. They have full management of my properties. I would not hesitate to recommend. Mrs N (All Agents.co.uk)

I have been a client of Belvoir! NUL for approximately 2 years and have recently had to carry out some renovations to my property. Molly and Annie have been incredibly helpful throughout helping to organise contractors and getting the property into good order. Molly has been incredibly helpful throughout the tenancy agreement where repairs have been required and has managed to get things resolved quickly. Based on the experience I've had with Molly and Annie, I cannot recommend this branch highly enough. T Richards (All Agents.co.uk)

Very friendly, professional staff. Always ready to answer questions when needed. Quick turnaround. Good long term tenants, well researched and checked - would definitely recommend to prospective landlords. Carol (All Agents.co.uk)

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