

We carefully select suppliers and service providers to ensure that they meet the highest standards of service and compliance.

We receive commissions, referral fees, gratuities or other benefits from these suppliers and service providers as detailed in the table below:

| Service   | Provider  | Referral Fee |
|---|---|--------------|
| Repairs, maintenance and improvements           | All contractor invoices are subject to a referral fee of up to the listed percentage, paid by the contractor. | 10%          |
| End of tenancy check out and property inventory | Raven Stone Property Services   | 10%          |
| Gas safety certificate                          | All contractor invoices are subject to a referral fee paid by the contractor                                  | 10%          |
| Energy Performance Certificate                  | Efficient Property Marketing and New Homes Assessments  | £15.00       |
| Fire door assessment                            | Innovation Management Development (UK)  | £15.00       |
| Fire or smoke alarm installation                | Raven Stone Property Services   | £10.00       |
| Conveyancing                                    | A referral fee is paid by the conveyancing partners   | £240.00      |
| Mortgage  | A referral fee is paid by the mortgage partners - % of fee earned by mortgage partners                        | 25%          |
| Utility Switching                               | Help the Move - Amounts received per switch   | £24.00       |
| Media subscription                              | Help the Move - Amounts received per subscription   | £48.00       |
| Landlord and tenant insurance                   | Let Alliance  | 25%          |

You are not under any obligation to use the services of any of the recommended providers, though should you accept our recommendation the amounts in the table above, the provider is expected to pay us the corresponding Referral Fee.

The Referral fee is separate from your obligation to pay our own fees or commission.

# Referral

Where applicable, commissions will be included in our contractor or supplier invoices. If you do not consent to this and wish to use your own provider, please contact us to directly to discuss though by not using them may affect the services we can offer.